

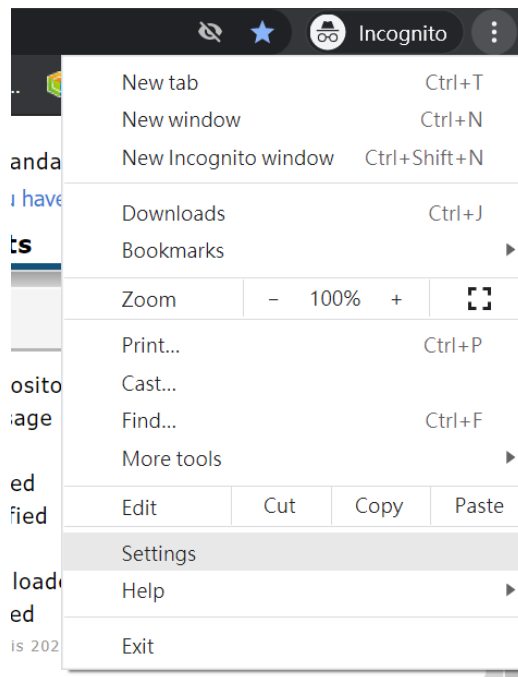
## **Why is there no response when I click “save” when using Chrome browser?**

### I. Issue Description:

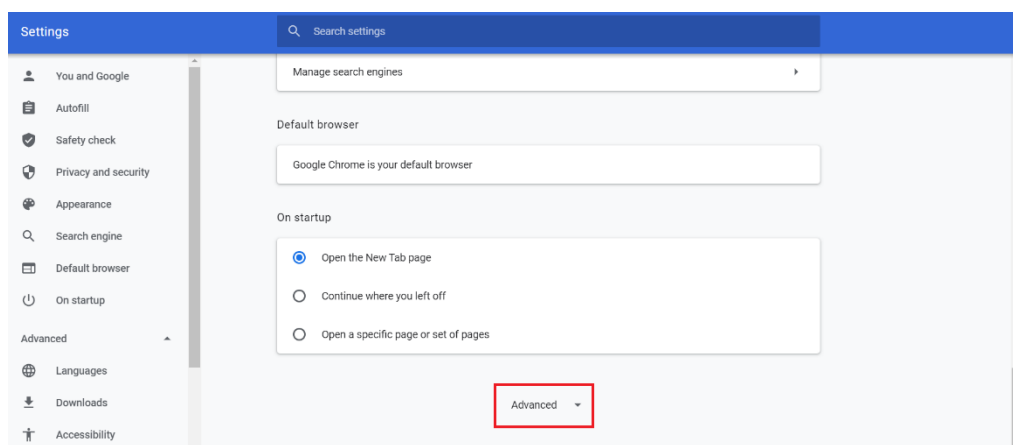
1. When using Chrome browser, there is no response when clicking “save” while creating a document.
2. When using Chrome browser, there is no response when clicking “save” while applying permissions.

### II. Solutions:

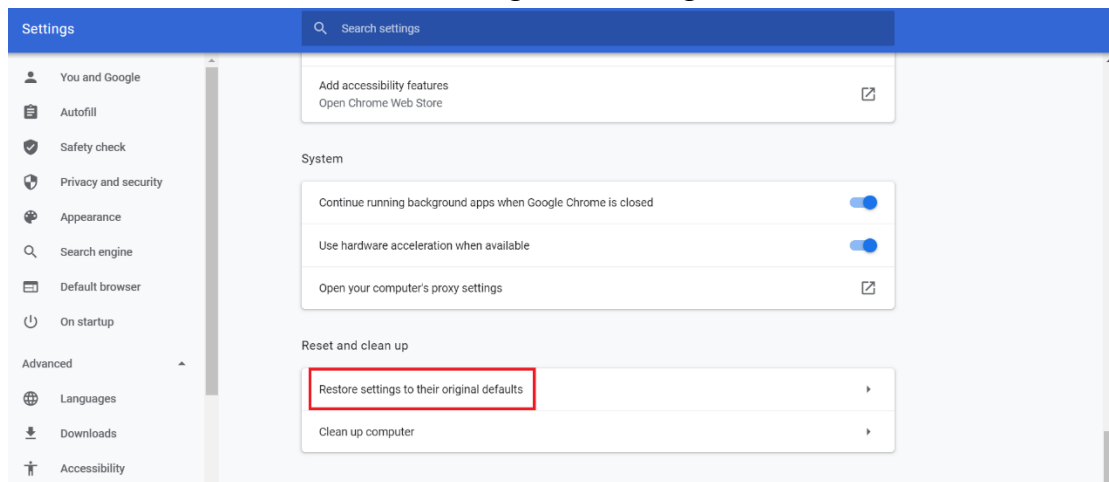
1. Close all Chrome windows, restart Chrome, and log in the system.
2. Open Chrome
  - i. Click “Settings”



- ii. Click “Advanced” settings



## iii. Click “Restore settings to their original defaults”



## iv. Click “Reset settings”

