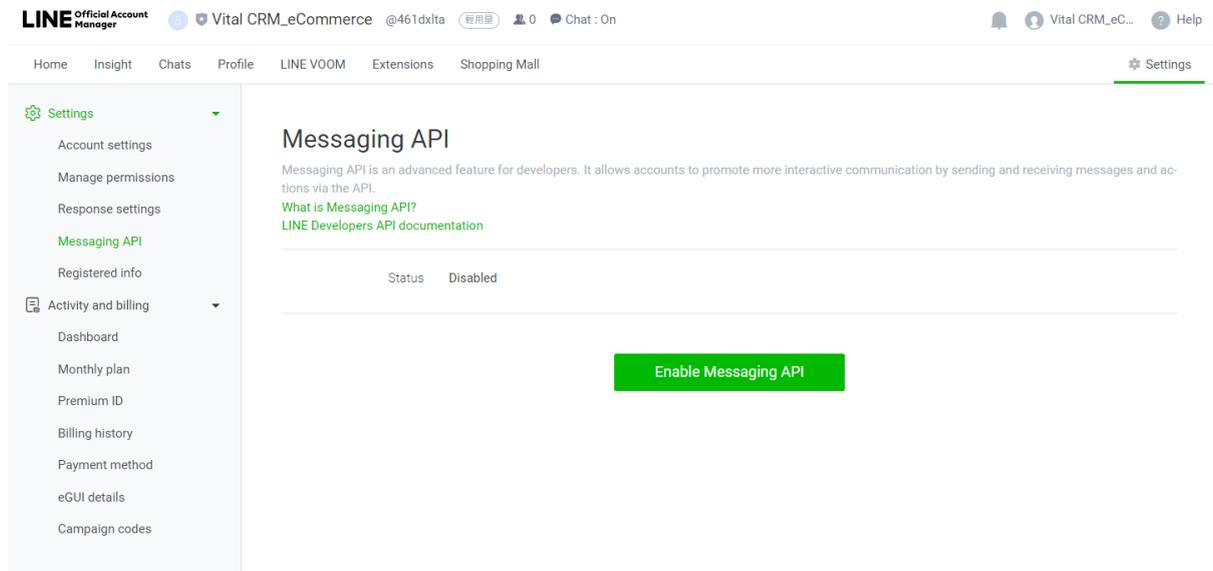
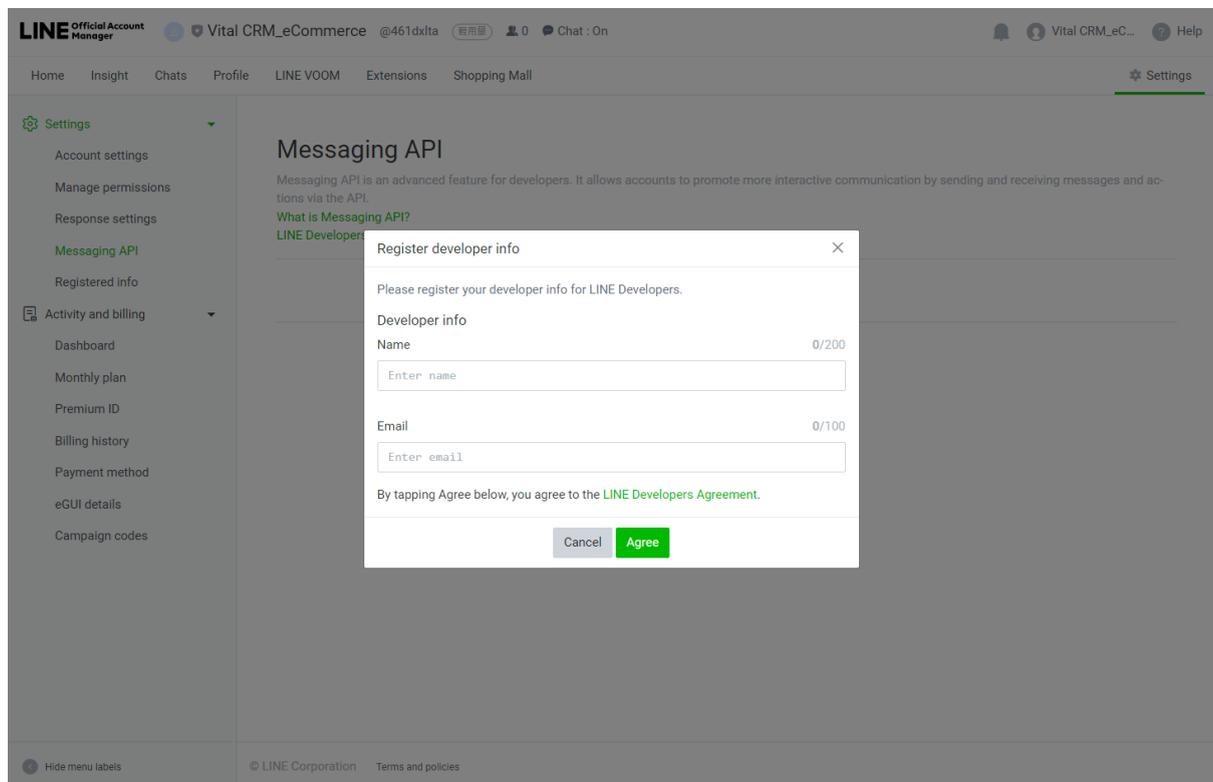


Vital CRM LINE@ Setup Steps

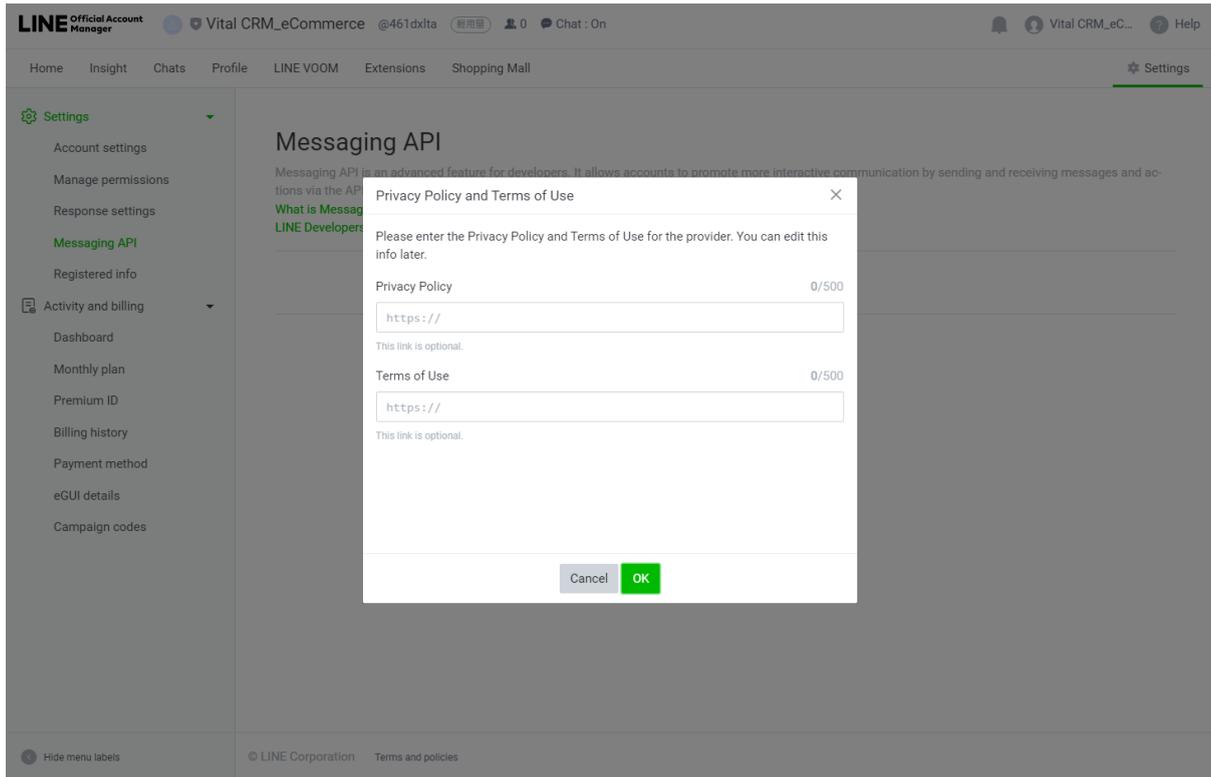
1. In settings, enable [Messaging API]



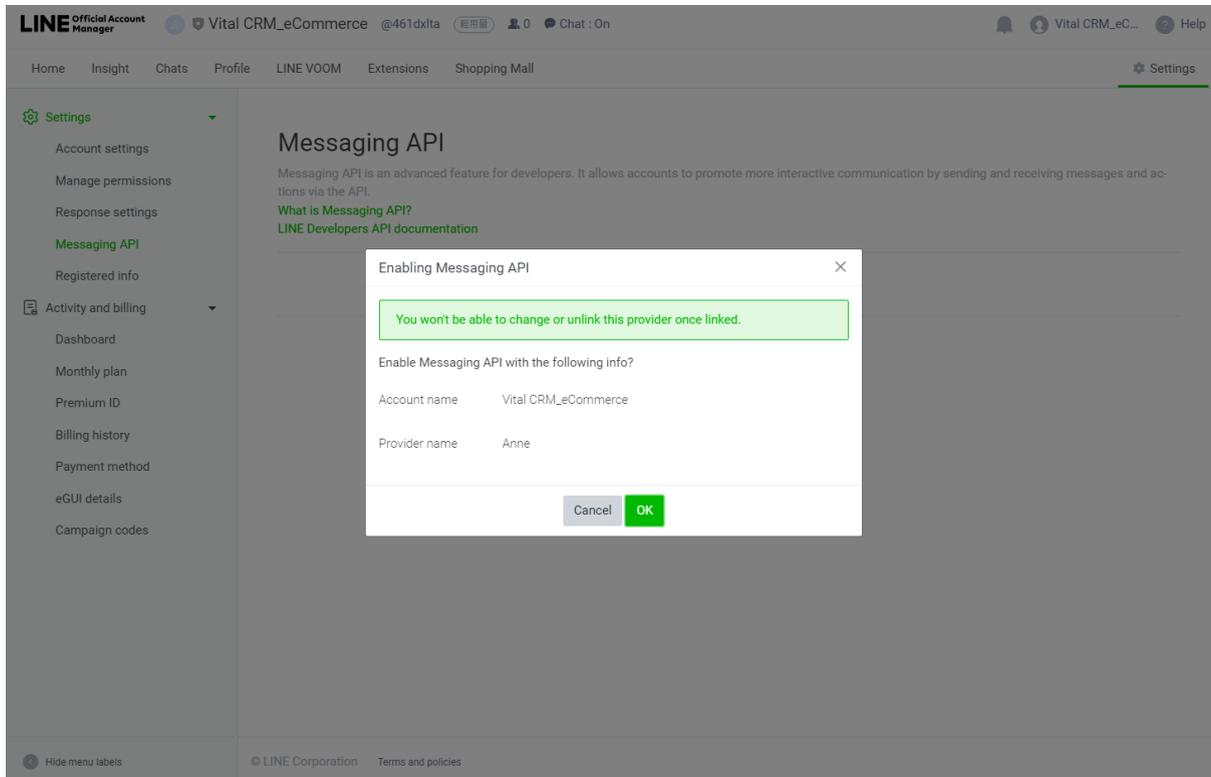
2. Fill out LINE Developers information (Name & E-mail), and



3. Privacy Policy and Terms of Use is not a required field and can be skipped.



4. Click [OK]



c. Copy Webhook URL

The screenshot shows the 'LINE@ Settings' page in the VITAL CRM interface. The page title is 'LINE@ Settings' with a subtitle 'Setting the link between Vital CRM and LINE@'. There are three main sections: 1. Activation Status: 'Activated' with a 'Reset to Default Settings' link. 2. Channel Information: 'Channel ID' (masked) and 'Channel secret' (masked). The 'Webhook URL' is 'https://vitalsm[masked]e36b/webhook' and is highlighted with a red box. 3. Collecting information for those LINE@ friends of Customer: 'Activate Customer survey' is 'Deactivated' with an 'Edit' link. Below this is a 'Synchronize LINE account Friends' section with a 'Synchronize' link. A sidebar on the left contains navigation options like Home, Calendar, Customer, Company, Event, Lead, Opportunity, Order, Email, Marketing script, Social Media, Settings, and Integrated Service.

7. Go back to the LINE Official Account Manager page and paste the Webhook URL

The screenshot shows the 'LINE Official Account Manager' interface for 'Vital CRM_eCommerce'. The 'Messaging API' settings are displayed. The 'Status' is 'Enabled'. The 'Channel ID' is masked with a 'Copy' button. The 'Channel secret' is masked with a 'Copy' button. The 'Webhook URL' is 'https://vitalsm[masked]e36b/webhook' with a 'Save' button. A sidebar on the left shows 'Settings' with options like Account settings, Manage permissions, Response settings, Messaging API, Registered info, Activity and billing, Dashboard, Monthly plan, Premium ID, Billing history, Payment method, eGUI details, and Campaign codes.

8. Click LINE Developers to open LINE Developers page

The screenshot shows the 'LINE Developers' website. The top navigation bar includes 'LINE Developers', 'News', 'Products', 'Documentation', 'FAQ', 'Glossary', and 'More'. The main banner features the text 'Connect with LINE Developers' and three buttons: 'Console', 'Documentation', and 'About LINE Developers site'. Below the banner is a 'Products' section with a link to 'Check out use cases and app demos at LINE API Use Case!'. Three product cards are shown: 'LINE Login' (Let LINE users easily log in and connect with your service), 'Messaging API' (Enable two-way communication with LINE users), and 'LINE MINI App' (Connect your service and users with LINE MINI App).

9. Enable use of Webhooks, and it is ready to use.

The screenshot shows the LINE Official Account Manager interface. The user is logged in as 'Vital CRM_eCommerce @461dxlta'. The 'Settings' menu is open, and the 'Response settings' page is displayed. The 'Webhooks' toggle is highlighted with a red box, indicating it should be enabled. Other toggles for 'Chat' and 'Greeting message' are also visible and turned on.

Response settings
Configure how your account will handle chats based on your account's objectives.

Toggle responses

- Chat** Talk directly to your account friends through chat. [Open chat screen](#)
- Greeting message** Send a greeting in chat when someone first friends your account. [Greeting message settings](#)
- Webhooks** Send a webhook event from the LINE platform to the webhook URL when, for example, someone sends a message to your account or friends your account. [Messaging API settings](#)

10. To test whether the connection is successful, you can go to the "Add Friends" tool, and test the linking result of the LINE official account by adding friends whether through URL, QR Code, Add Friend button, etc.

The screenshot shows the 'Gain friends' section of the LINE Official Account Manager. The 'Home' tab is selected in the top navigation bar. The 'Gain friends' menu item is highlighted with a red box in the left sidebar. The main content area displays five methods to gain friends: 'Create a URL', 'Create an "Add friend" QR code', 'Create a coupon QR code', 'Create a button', and 'Track friend paths'. The 'Add friend' tools are highlighted with a red box in the sidebar.

Gain friends

Advertise online

- Create a URL**
Share your URL on social media or in emails so people can friend your account.
- Create an "Add friend" QR code**
Post a QR code on social media or in emails so people can friend your account.
- Create a coupon QR code**
QR codes let you show off your coupons as well as gain new friends.
- Create a button**
Place this handy "Add friend" button on your website or blog.
- Track friend paths**
Set up friend paths and find out how new friends are finding your account.

Advertise in your store

FRIENDS WANTED